Clayton Hall Landfill – January 2021 Site Update

Since the last site update in October, there has been 1 complaint during Q4 2020 (as of 11/12/2020). This was received direct from a local resident.

| Month | Number of complaints |
|--------------------|----------------------|
| October | 1 |
| November | 0 |
| December (to date) | 0 |
| Total | 1 |

| Nature | Number of complaints |
|--------|----------------------|
| Odour | 0 |
| Other | 1 |
| Total | 1 |

| Month | Date | Amount | Nature | Complainant Location | Wind direction (blowing to) * |
|-----------------------|------|--|--------|----------------------|-------------------------------|
| October | | 1 | Other | North West | N/A |
| Total October | | 1 | | | |
| Month | Date | Amount | Nature | Complainant Location | Wind direction (blowing to) * |
| November | - | - | - | - | - |
| Total November | | 0 | | | |
| Month | Date | Amount | Nature | Complainant Location | Wind direction (blowing to) * |
| December | - | - | - | - | - |
| Total Dec (to date) 0 | | *Wind direction at time of detection detailed by complaint | | | |

| Total 1 |
|---------|
|---------|

All complaints have been thoroughly investigated in accordance with Neales Waste Management/Quercia's procedures.

As part of the company's investigations, we continue to utilise the on-site weather station which is serviced and calibrated by an external company.

Regular inspections for odour, birds etc. at the site boundaries are still being undertaken by the company. Typically, these are carried out by a member of staff undertaking the daily environmental monitoring activities to ensure compliance with Government guidance on Covid -19 controls including social distancing etc

Daily checks continue to be made for landfill gas odour, particularly around the full extent of the temporary capped area and site's deep well locations.

Monthly waste inputs have remained at the same level as the previous quarter. On average, inputs are approx. 1000 -1200 tonnes per week. This is due to ongoing impact of the UK Government local tiered and national lockdown measures to manage the Coronavirus epidemic which has reduced waste generation as many businesses have reduced activity or remain closed. Restoration soils deliveries are not included in these input figures.

The company will continue to decline opportunities of additional potentially odorous waste inputs due to the potential of these wastes producing odours which could have an impact off site.

Techniques for dispersing scavenging birds; bird kite, scarecrows, audible distress calls (fitted to landfill machines) and gas cannon continue to be utilised to prevent on site issues however, there are currently very low numbers of birds residing on site. We will continue to use less aggressive dispersal methods to reduce the number of scavenging birds moving towards the local population. We will continue to monitor these methods to ensure they continue to have a positive impact.

The odour suppression unit continues to run during site operational hours as a minimum.

The capping of cell 3B/C has been completed and the placement of restoration soils commenced in August 2020. We continue to use a small team from an experienced local company to undertake this work under full Construction Quality Assurance (CQA) standards and controls by our technical consultants. Deliveries of soils have been delayed by the impact of the local tiered and national lockdowns on construction sites. The placement of restoration soils was suspended in November due to poor weather and the need for a number of the contractor's team to self-isolate after a colleague was diagnosed with Covid 19. We will complete this work over the next 6 months.

The works to construct a further tipping cell in the southern part of the site commenced in August 2020 with excess soils being moved onto areas 3A and 3B for cap protection/restoration. The work is being undertaken by a local earthworks contractor and local specialist liner contractor under full CQA standards. Work has only been partially completed due to the poor weather and the need for a number of the contractor's team to self-isolate after one of their employees was diagnosed with Covid 19. We will restart this work in Spring 2021.

As the cell construction contractor's team do not work directly with any Quercia staff, no Quercia employees were diagnosed with Covid 19 or needed to self-isolate. Since March only one member of staff — an administrator, has been diagnosed with Covid 19 which we understand was caught from a close family member.

The capping and construction works do not require any excavations into previously tipped areas of the site and we do not expect any issues which could impact local residents.

Improvements continue to be made to the site, its operations and system procedures to ensure the Company's obligations under its permits and planning permissions are met.

We would be grateful if you would contact the Company in the first instance should you wish to report an issue or complaint on 01257 273311. However, if you prefer to contact the Environment Agency please do so on 0800 80 70 60.

Under normal circumstances the company would welcome residents to visit the site and would be happy to escort residents around the site so they can see the site, the progression and improvements which have been made. However, due to government advice in relation to COVID-19, all non-essential visitors to site are being asked to refrain from attending site.

In relation to site operations and COVID-19, the company wishes to assure all residents that operations are being carried out as normal. Operatives are continuing to work on the landfill, while complying with UK Government social distancing and hygiene guidance, to ensure that site is managed in line with company procedures and practices. The company has systems in place to ensure that critical operations can continue as planned.